



Avoiding Airline Ticket Fraud



- + Where possible pay for travel using your own credit card
- + Check out the company you wish to buy an e-ticket from and use a well-known brand. The IATA logo is one indicator that a company is legitimate.
- + Avoid buying e-tickets from classified websites which sell other things such as cars and villas, auction websites, or from someone in the street or in your local bar.
- + Check you have the correct number of ticket segments for airline travel. In some cases your ticket will not be valid if the correct ticket parts are not presented.
- + When buying an airline journey from a travel company you can check that the flight exists as described by checking the airline's own website.
- + Read the company's terms and conditions before purchasing and especially make yourself aware of any limitations or restrictions or use.
- + If at any stage of the booking process you do not feel happy about the e-ticket process, tell the company whose site you used and do not book it.
- + Receiving confirmation of the legitimacy of your e-ticket number or the associated order number doesn't guarantee your admission to the flight. A scammer may purchase a legitimate e-ticket and then sell copies of it to multiple buyers or purchase tickets using a fraudulently acquired credit card on your behalf.
- + If you become a victim of e-ticket fraud e-mail keep all of the evidence and report to police

