

SCHEDULE AN APPOINTMENT BY TELEPHONE (SEF'S CALL CENTRE)

You may schedule your appointment by telephone, every working day, from 09:00 to 17:30, by calling our number 808 202 653 (fixed network) or 808 962 690 (mobile network).

Scheduling by telephone is MANDATORY* for appointments in the following Bureaus:

- *CNAI Porto* (National Centre for Assistance to Immigrants in Oporto)
- *Loja do Cidadão de Braga* (Multipurpose Administrative Services Centre of Braga)
- *Delegação Regional de Espinho* (SEF - Regional Delegation of Espinho)
- *Delegação Regional de Leiria* (SEF - Regional Delegation of Leiria)
- *Loja do Cidadão de Aveiro* (Multipurpose Administrative Services Centre of Aveiro)
- *Loja do Cidadão de Viseu* (Multipurpose Administrative Services Centre of Viseu)
- *Loja do Cidadão de Coimbra* (Multipurpose Administrative Services Centre of Coimbra)
- *Delegação Regional da Figueira da Foz* (SEF - Regional Delegation of Figueira da Foz)
- *Direção Regional de Lisboa* (SEF – Regional Directorate of Lisbon)
- *Posto Desconcentrado de Atendimento junto do CNAI de Lisboa* (Decentralized Service Bureau in the CNAI of Lisbon)
- *Loja do Cidadão de Odivelas* (Multipurpose Administrative Services Centre of Odivelas)
- *Delegação Regional de Cascais* (SEF - Regional Delegation of Cascais)
- *Delegação Regional de Setúbal* (SEF - Regional Delegation of Setúbal)
- *Delegação Regional de Santarém* (SEF - Regional Delegation of Santarém)
- *Loja do Cidadão de Faro* (Multipurpose Administrative Services Centre of Faro)
- *Delegação Regional de Portimão* (SEF - Regional Delegation of Portimão)
- *Delegação Regional de Albufeira* (SEF - Regional Delegation of Albufeira)
- *Loja do Cidadão do Funchal* (Multipurpose Administrative Services Centre of Funchal)

The Call Centre shall inform you about the location, date / time, of your appointment and which documents you must take with you.

*Except: barristers, solicitors or duly justified cases.